

PERFORMANCE ELEMENTS	A	B	C	D	E	COMMENTS
1. Ability to assume new assignments			X			
2. Initiative			X			
3. Appearance			X			
4. Overall Rating			X			

**A = Outstanding – rating must be supported by comments**

**B = Above Average**

**C = Average**

**D = Requires Improvement**

**E = Unsatisfactory – Rating must be supported by comments**

#### **SUMMARY**

##### **Strengths**

1. Employee works well with others.

2.

##### **Suggested Improvements and Goals**

1. Employee needs constant supervision.

2.

##### **Methods of Achieving Above Goals (Action Plan)**

1. Needs help with new assignments.

2.

(C.) Needs to improve work habits need ~~major~~ <sup>major</sup> improvement.

I have read and discussed this appraisal with my supervisor.

5/2/07  
Date

Date \_\_\_\_\_

6/2/01  
Date

Date \_\_\_\_\_

5/30/01  
Date

Date/

Date

## BRONX LEBANON HOSPITAL CENTER

## EMPLOYEE PERFORMANCE APPRAISAL

EMPLOYEE'S NAME: William Frimpong TITLE: Housekeeping Worker  
 DATE OF HIRE: 2-6-89 DATE STARTED: \_\_\_\_\_  
 DEPARTMENT: HOUSEKEEPING APPRAISER: E. E. [Signature]  
 APPRAISAL PERIOD: From 2-6-98 To 1-6-99 DATE OF APPRAISAL: \_\_\_\_\_

GENERAL INSTRUCTIONS

1. Fill in all the information requested above.
2. List the key duties performed by the employee from the position description. Rate the employee and cite specific examples of work performance to clarify your rating. A copy of the employee's current position description should be attached.
3. Summarize the employee's overall performance listing strengths exhibited over the past year and improvements or goals for the coming year.
4. Comment on the employee's overall performance for the past year with your overall rating. Allow the employee to add his/her comments on the appraisal.

KEY DUTIES	A	B	C	D	E	COMMENTS
1. Ensures that all patients, visitors and guests, as well as co-workers receive personalized, prompt attention and are treated with receptiveness, dignity and respect, no matter how limited the contact.			✓			
2. Is effective in maintaining and assuring the quality and appropriateness of service provided to all patients, visitors, guests and co-workers.			✓			
3. Attendance and punctuality (start of work and return from breaks and lunch) is maintained at the average of other employees in the department.			✓			

(over)

KEY DUTIES	A	B	C	D	E	COMMENTS
4. Employee displays and maintains working knowledge of appropriate policies and procedures. Employee has satisfactory knowledge of chemicals, supply and equipment used in performing duties as well as knowledge in Universal Precautions, Infection Control, Fire & Safety, Hazard Communication Program, O.S.H.A. Employee Right To Know, Patient Bill of Rights and Regulated Medical Waste. (Reference Bi-Annual Training Records and Departmental In-Service Documentation).			✓			
5. Wears and maintains proper uniform with Identification Card during working hours.			✓			
6. Maintains routinely assigned area in such a manner to ensure that pre-established Quality Assurance efficiency ratings are achieved and consistently maintained. (85% = Critical Care/Clinical and Administrative 80% = Medical Surgical)			✓			
7. Performs bed discharge and make-up duties as required and in a manner which ensure satisfactory completion in a reasonable time frame.						
8. Completes assigned duties within prescribed time frame in a satisfactory manner. (i.e.: patient room cleaning, trash removal, snow removal, boxing of Regulated Medical Waste, inter hospital moves, etc.)			✓			
9. Housekeeping equipment; cart is kept clean, organized and locked at all times, spray bottles are correctly labeled. Janitor's closet is kept neat and clean and is locked at all times.			✓			
10. Elevator lobby's are clean and presentable. Stairwells; handrails, lights and landings are free of dust and debris.						

ADDITIONAL PERFORMANCE ELEMENTS	A	B	C	D	E	COMMENTS
1. Ability to assume new assignments.			/			
2. Initiative			/			
3. Appearance			/			
4. Overall Rating			/			

- \* A = Outstanding - Rating must be supported by comments.  
 B = Above Average  
 C = Average  
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 E = Unsatisfactory - Rating must be supported by comments.

### SUMMARY

#### STRENGTHS

1. always willing to work and help when needed
- 2.

#### SUGGESTED IMPROVEMENTS AND GOALS

1.

2.

#### METHODS OF ACHIEVING ABOVE GOALS (ACTION PLAN)

1.

2.

Attach additional sheets if necessary

(over)